

# City of Eureka, California

# **Class Specification**

This is a class specification and not an individualized job description. A class specification defines the general character and scope of responsibilities of all positions in a job classification, but it is not intended to describe and does not necessarily list every duty for a given position in a classification.

Class Title	Personnel Analyst I
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#### **General Statement of Duties**

Provides a variety of entry level professional personnel services in support of the City's Personnel Department, including recruitment, testing, benefits administration, position classification and compensation, and training; performs directly related work as required.

#### **Distinguishing Features of the Class**

The principal function of an employee in this class is to provide a variety of entry level professional personnel services in support of the City's Personnel Department, including recruitment, testing, benefits administration, position classification and compensation, and training. The work is performed under the supervision and direction of higher level staff, but some leeway is granted for the exercise of independent judgment and initiative. A I level incumbent is reasonably expected to be promoted to the II level after successfully completing a probationary period, obtaining and demonstrating the required knowledge, skills, abilities, and experience, and meeting pre-identified criteria for promotion to the higher class. The nature of the work performed requires an employee in this class to establish and maintain effective working relationships with all others contacted in the course of work. The principal duties of this class are performed in a general office environment.

### **Examples of Essential Work (Illustrative Only)**

- Provides a variety of entry level professional personnel services in support of the City's Personnel Department, including recruitment, testing, benefits administration, position classification and compensation, and training;
- Designs and implements recruitment processes for the Department, including conferring with Departments to ascertain departmental needs, conducting position audits, modifying position

- descriptions, and coordinating and/or producing recruitment flyers and position announcements as appropriate;
- Develops, coordinates, and administers testing components, including compiling test scores, preparing eligibility lists and candidate information, and coordinating follow-up pre-employment testing;
- Participates in the administration of the City's fringe benefits plans, including addressing
  employee questions, and providing appropriate information related to various program aspects,
  processing related enrollment, changes, termination and other related paperwork, reconciling and
  processing invoices at scheduled time intervals, and communicating effectively with third party
  representatives as necessary;
- Coordinates with other Personnel staff, supervisors, department heads, and employees to address issues with the City benefits program;
- Participates in classification and compensation work through the performance of job audits, the development of classification specifications, and the determination of appropriate compensation levels; collects information from, and completes requests for, other agencies regarding classification, compensation, and benefits;
- Participates in the administration of City personnel policies, including conducting prospective disciplinary investigations, facilitating grievance processes, and preparing required paperwork in a timely and accurate manner;
- Participates in workers' compensation cases, including working with employees, providers and administrators as necessary;
- Participates in labor negotiations, including keeping official records of proceedings, and performing salary and benefit surveys, or other basic research;
- Conducts employee orientation sessions for new hires and employee exit interviews for separating employees;
- Coordinates the City's training activities, including identifying training needs, arranging for training presenters, working with trainers to ensure the City's needs and expectations are addressed, securing training sites, developing memos, flyers, e-mails, and voice mails, and providing visual aids and other materials as necessary;
- Composes various reports, correspondence, memos, flyers and other related documents related to specific department functions;
- Keeps immediate supervisor and designated others accurately informed concerning work progress, including present and potential work problems and suggestions for new or improved ways of addressing such problems;
- Attends meetings, conferences, workshops, and training sessions and reviews publications and audio-visual materials to become and remain current on principles, practices, and new developments in assigned work areas;
- Responds to questions and comments from the public in a courteous and timely manner;
- Communicates and coordinates regularly with appropriate others to maximize the effectiveness and efficiency of interdepartmental operations and activities;
- Performs other directly related duties consistent with the role and function of the classification.

### Required Knowledge, Skills, and Abilities

• Some knowledge of public personnel administration and risk management;

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- Some knowledge of recruitment and selection techniques and procedures;
- Some knowledge of classification, compensation, and benefits analysis, and related administration procedures;
- Some knowledge of State and Federal laws and regulations;
- Some knowledge of equal opportunity principles and practices;
- Some knowledge of training needs assessment and service delivery methods;
- Some knowledge of standard office practices and procedures, including basic business data processing applications;
- Some knowledge of workers' compensation claims management;
- Ability to design effective recruitment plans to attract qualified candidates;
- Ability to develop valid and effective selection procedures;
- Ability to quickly learn to conduct classification, compensation, benefit, and policy and procedures studies;
- Ability to develop and implement employee orientation and training programs;
- Ability to analyze technical information, evaluate alternatives, and make sound judgements within established guidelines;
- Ability to interpret and apply laws, regulations, and policies;
- Ability to prepare clear, concise, and effective written reports, correspondence, and other materials:
- Ability to communicate effectively with others, both orally and in writing, using both technical and non-technical language;
- Ability to understand and follow oral and/or written policies, procedures, and instructions;
- Ability to prepare and present accurate and reliable reports containing findings and recommendations;
- Ability to operate a personal computer using standard or customized software applications appropriate to assigned tasks;
- Ability to use logical and creative thought processes to develop solutions according to written specifications and/or oral instructions;
- Ability to perform a wide variety of duties and responsibilities with accuracy and speed under the pressure of time-sensitive deadlines:
- Ability and willingness to quickly learn and put to use new skills and knowledge brought about by rapidly changing information and/or technology;
- Ability to exercise integrity, ingenuity, and inventiveness in the performance of assigned tasks.

## **Acceptable Experience and Training**

Any combination of training and/or experience that is equivalent to:

- Bachelor's Degree in Personnel Management, Business Administration, or a related field; and
- One to three years Personnel experience in a public setting.

## **Required Special Qualifications**

Valid Class C California State Driver's License.

## **Essential Physical Abilities**

- Sufficient clarity of speech and hearing or other communication capabilities, with or without reasonable accommodation, to enable the employee to communicate effectively;
- Sufficient vision or other powers of observation, with or without reasonable accommodation, to enable the employee to review a wide variety of materials in electronic or hard copy form;
- Sufficient manual dexterity, with or without reasonable accommodation, to enable the employee to operate a personal computer, telephone, and other related equipment;
- Sufficient personal mobility and physical reflexes, with or without reasonable accommodation, to enable the employee to safely lift, move, or maneuver whatever may be necessary to successfully perform the duties of their position;
- Sufficient personal mobility and physical reflexes, with or without reasonable accommodation, to enable the employee to efficiently function in a general office environment.